





## 1 Year Sex Toy Guarantee & Return Policy

We know selecting the right product can be difficult. We want you to have the peace-of-mind that if you don't like the product when you get it, in a worst case scenario, you may return it to pick something else out.

### **For up to one year, if it breaks, we will replace it**

If the product is defective and breaks, we will be happy to replace it for you, for up to 1 year after the purchase date.

### **If you do not like what you bought, we will let you pick something else out**

If you receive your order and are simply not satisfied with the product, you may return it to us within 30 days to exchange it for another item. Since all returns are disposed of, we are not able to issue any refunds to your credit card. Please see details below. You must return the item in its original packaging.

### **Details**

We will guarantee the item against defects for 1 year after the purchase date. If the item is defective, simply mail the item with its original packaging back to us. Upon our receipt of the merchandise, we will send a replacement to you. Please remember, to issue a replacement item, the defective merchandise must be in its original packaging with your original invoice. We will replace any defective merchandise for up to 1 year after the delivery date. Books, DVDs and dolls have a 30 day guarantee against defects. Our guarantee does not provide protection for items that have not been properly maintained. If we do not have the same item in-stock, we reserve the right to ship you a similar item of the same value.

### **PROCESSING FOR RETURNING/EXCHANGING MERCHANDISE:**

1. Make sure your return is covered under our guarantee/return policy.
2. Complete and sign the required form on the next page. This form can be filled out on your computer and then printed.
3. Thoroughly wash your item (if it has been opened), dry the item and place it in a CLEAR plastic bag.
4. Put your item back in the original packaging.
5. Pack your return with the required return form and mail your item with tracking to:

### **Mailing Address:**

**ATLANTIC INNOVATIONS  
RETURNS DEPT  
2 Townsend West, Unit 9  
Nashua, NH 03063**

### **Processing Time:**

We do our very best to process exchanges as quickly as possible. But please allow 1-2 weeks for returns to be processed.

### **IMPORTANT NOTICE:**

You must follow the above steps when making a return. Returns missing the required form or loose items (out of the box and not in a clear plastic bag) will not be processed and immediately disposed of.

If you have any questions, please contact us for more information.